



People and Places Committee
Tuesday 11th November 2025
Southern Gate

AGENDA

Item	Time	Description	Report
1	5.45	Welcome, Introductions and Apologies	Chair
2	5.45	Confirmation of Quorum	Chair
3	5.45	Declarations of Interest / Confidential Matters	Chair
4	5.45	Minutes of Previous Meeting (29 July 2025), Matters Arising and Recommendation	Chair
5	5.50	Matters referred from other parts of the governance structure: (i) Parent Board (23 September 2025) (ii) Audit and Risk (14 October 2025)	Chair
Items for Discussion and Decision			
6	5.55	Tenant Scrutiny Panel Update	Executive Director – Homes and Communities
7	6.10	Governance Report Proposed Changes to Committee Terms of Reference	Assistant Director of Corporate Services
8	6.25	Consumer Standards Update	Assistant Director of Corporate Services

Item	Time	Description	Report
9	6.35	Customer Voice	Executive Director – Homes and Communities
10	6.45	Performance Report - Q2 2025/26	Assistant Director- Technology and Business Improvement
11	7.05	Customer Experience	Assistant Director - Customers and Communities
12	7.15	Community Investment Annual Report	Executive Director – Homes and Communities
ITEMS FOR APPROVAL AND INFORMATION 7.25-7.40			
13		Repairs Policy Consultation	Executive Director – Homes and Communities
14		Property Compliance Policy Reviews • Asbestos Management Policy • Control of Legionella and Water Hygiene Policy • Electrical Safety Policy • Fire Safety Policy • Gas Safety Management Policy • Lifting Equipment Policy (Approval)	Assistant Director – Asset Management
OTHER MATTERS			

Item	Time	Description	Report
15	7.45	Matters to be referred to other parts of the governance structure	Assistant Director of Corporate Services
16	7.45	Any Other Business	Chair
17	7.50	Feedback on Meeting	Chair
18	7.50	Meeting Close	Chair
		Date of Next Meeting: 25 th February 2026	Chair

Updated November 2025		
Current members	Attendance prev. 12 months	
	Percentage	Number
Shefali Kapoor (Chair)	100%	4/4
Dave Rawson	100%	4/4
Karlet Manning	50%	2/4
Azra Ali	75%	3/4
Pamella Mkama	100%	4/4
Abul Kalam Musthafa	75%	3/4
Total	84%	