



People and Places Committee
Tuesday 11th February 2025
Southern Gate

AGENDA

Item	Time	Description	Report
1	6.00	Welcome, Introductions and Apologies	Chair
2	6.00	Confirmation of Quorum	Chair
3	6.00	Declarations of Interest / Confidential Matters	Chair
4	6.00	Minutes of Previous Meeting (12 November 2024), Matters Arising and Recommendation	Chair
5	6.05	Matters referred from other parts of the governance structure: (i) Parent Board (3 December 2024) (ii) Parent Board Away Day (18 January 2025) (iii) Audit and Risk (28 January 2025)	Chair
Items for Discussion and Decision			
6	6.10	Tenant Scrutiny Panel Report-Tenancy Support	Executive Director – Landlord and Community Services/Tenant Scrutiny Panel
7	6.25	Corporate Strategy Update Governance Review	Chief Executive

Item	Time	Description	Report
8	6.40	Customer Voice Strategy	Executive Director Landlord and Community Services
9	6.55	Consumer Regulatory Standards Compliance Review	Assistant Director – Corporate Services
10	7.05	Performance Report – Q3 2024/25 Draft Performance Management Plan	Executive Director – Corporate Services
11	7.20	Customer Experience Report	Executive Director Landlord and Community Services
ITEMS FOR APPROVAL AND INFORMATION 7.35-7.50			
12		Equipment and Adaptations Annual Report (Information)	Executive Director- Landlord and Community Services
13		Young People Annual Report (Information)	Executive Director- Landlord and Community Services
OTHER MATTERS			
14	7.55	Matters to be referred to other parts of the governance structure	Assistant Director of Corporate Services
15	7.55	Any Other Business	Chair
16	7.55	Feedback on Meeting	Chair

Item	Time	Description	Report
17	8.00	Meeting Close	Chair
		Date of Next Meeting: 13 th May 2025	Chair

Updated February 2025		
Current members	Attendance prev. 12 months	
	Percentage	Number
Shefali Kapoor (Chair)	100%	4/4
Dave Rawson	100%	4/4
Karlet Manning	75%	3/4
David Hampton	100%	4/4
Azra Ali	75%	3/4
Pamella Mkama	75%	3/4
Abul Kalam Musthafa	100%	3/3
Claire Brown	75%	3/4
Total	88%	