

Group Governance Summary Communications

Report from:	Parent Board	
Date of meeting:	19 September 2023	
Report author:	Hazel Makinson	
Summary of key items discussed at the meetings:	Decisions made and actions agreed:	
- Members discussed the results of the STAR Survey and the plans to address areas where satisfaction was low. - Board discussed the process leading up to the next Strategic Review. For completion in March 2025 and the internal and external challenges that would shape this - Board reviewed the Risk Map and discussed its risk appetite and made recommendations for review by Audit Committee (see item 6 of this agenda). - Board discussed Development, including progress on sites in the core area - Discussed performance in relation to Voids, Day to Day Repairs and Rent Collection. Rents were flagged as an area of increasing risk. - Board discussed progress in delivering the Carbon Reduction Strategy and commended officers on what they had delivered during the last 12 months.	- Hazel Makinson was appointed as Chair and there were several other appointments including. - David Hampton as Vice Chair - Faisal Butt as a Parent Board Member and Chair of Audit and Risk Committee. - Derek Humphreys as Audit and Risk Committee member. - The Parent Board approved amendments to the resilience plan. - The Parent Board approved the Didsbury Point project, and changes to the Investment Framework as part of the Development Report from the Social Housing decarbonisation fund. - Approved revisions to the 23/24 Budget to reflect the commencement of the Wave 2 project. - Approved the use of the General Reserve to fund additional survey costs, estimated to total £674k over 3 years .	

Specific actions and recommendations for this Meeting	
Audit and Risk review risks related to Tenant Satisfaction and Carbon Reduction- See Risk Report at Item 6 Audit and Risk to review position with RAAC. See Property Compliance Report at item 8. Be informed of near misses due to regulatory intervention- See Corporate Compliance Report at item 16.	