

Homes in Focus Service Influence Group Meeting

27th August 2026 at 10.00am

Southway Office, 729 Princess Road, M20 2LT

Agenda

1. Action points and recap from the meeting in July (5 mins)

Objective: To ensure that all agreed actions points are tracked through to completion.

2. Asset Strategy Action Plan Update (20 mins)

Objective: Provide update on progress with the plan

3. Investment Planning and Programme Visibility (45 mins)

Objective:

- *Show how we plan investment using survey data and asset information.*
- *Explain how survey findings become a programme of works.*
- *Discuss sharing the 5-year programme more openly with customers.*
- *Explore better visibility and communication through mapping and customer channels*

4. Retro-fit Energy Advice (20 mins)

Objective:

- *Update on the energy advice offer linked to retrofit works.*
- *Share progress and customer outcomes from the support provided.*
- *Discuss how to improve engagement and maximise benefits for customers*

5. Date and time of the next meeting – 22nd October at 1pm