



Southway's Repairs Service Improvement Group (SIG)

Agenda 26.02.2025

1. Introduction
2. Terms of reference
3. Tenant Satisfaction Measures (TSM's) - Housing Regulator
4. Overdue jobs update
5. Projects update
6. Vision
7. Consultation –
Toilet Seats
Emergency Out of Hours review
8. Date/Time of next meeting - TBA