



People and Places Committee
Thursday 30 November 2023
Southern Gate

AGENDA

**Presentation for Committee members about
Westcroft Community Centre between 5pm and 5.30pm.**

Item	Time	Description	Report
1	5.45	Welcome, Introductions and Apologies	Chair
2	5.45	Confirmation of Quorum	Chair
3	5.45	Declarations of Interest / Confidential Matters	Chair
4	5.45	Minutes of Previous Meeting (2 August 2023), Matters Arising and Recommendation Tracker	Chair
5	5.50	Matters referred from other parts of the governance structure: 1) Parent Board (19 September 2023) 2) A&R (17 October 2023)	Head of Corporate Services
Items for Discussion and Decision			
6	5.55	Performance Report (Q2 2023/24)	Head of Corporate Services
7	6.15	Community Investment Strategy and Annual Report	Strategic Director People and Places

Item	Time	Description	Report
8	6.35	Digital Access Strategy	Strategic Director People and Places
9	6.55	Inspired By Our Communities	Chief Executive
		Items for Approval and Information	
10	7.10	Policy Reviews • ASB • Hate Crime	Strategic Director People and Places
11	7.20	Annual Equalities Report	Chief Executive
12	7.30	Customer Care Standards Report	Strategic Director People and Places
13	7.40	Customer Complaints Policy Review	Head of Corporate Services
14	7.45	Value For Money Report	Strategic Director- People & Places
15	7.55	Tenant Scrutiny Panel Update	Head of Corporate Services
		Other Matters	
16	8.00	Matters to be referred to other parts of the governance structure	Head of Corporate Services

Item	Time	Description	Report
17	8.05	Any Other Business As agreed with the Chair before the meeting	Chair
18	8.10	Feedback on Meeting	Chair
19	8.15	Date of Next Meeting: 6 February 2024	Chair
20	8.15	Meeting Close	Chair

Updated October 2023		
Current members	Attendance prev. 12 months	
	Percentage	Number
Shefali Kapoor (Chair)	100%	4/4
Jim Hutton	50%	2/4
Dave Rawson	50%	2/4
Karlet Manning	50%	2/4
David Hampton	100%	4/4
Azra Ali	75%	3/4
Total	70.83%	