

People and Places Committee
Tuesday 29th July 2025
Southern Gate

AGENDA

Item	Time	Description	Report
1	5.45	Welcome, Introductions and Apologies	Chair
2	5.45	Confirmation of Quorum	Chair
3	5.45	Declarations of Interest / Confidential Matters	Chair
4	5.45	Minutes of Previous Meeting (20 May 2025), Matters Arising and Recommendation	Chair
5	5.50	Matters referred from other parts of the governance structure: Parent Board (17 June 2025)	Chair
Items for Discussion and Decision			
6	6.05	Committee Effectiveness	Assistant Director of Corporate Services
7	6.15	Consumer Standards Update Report	Asst Director of Corporate Services
8	6.30	Performance Report – Quarter 1 2025/26 Presentation Home Improvement and Energy Surveys and Boundaries	Executive Director – Corporate Services

Item	Time	Description	Report
9	7.00	Customer Voice and Experience Report – Q1 Self-Assessment against Ombudsman’s Code	Executive Director – Homes and Communities
10	7.15	Annual Lettings Report	Executive Director – Homes and Communities
Items for Information and Approval- 7.20-7.30			
11		Repairs Policy Update	Executive Director – Homes and Communities
12		Digital Access Strategy Update	Executive Director – Homes and Communities
Other Matters			
13	7.30	Matters to be referred to other parts of the governance structure	Assistant Director of Corporate Services
14	7.30	Any Other Business	Chair
15	7.35	Feedback on Meeting	Chair
16	7.40	Meeting Close	Chair
17		Date of Next Meeting: 4 th November 2025	Chair

Updated July 2025		
Current members	Attendance prev. 12 months	
	Percentage	Number
Shefali Kapoor (Chair)	100%	4/4
Dave Rawson	100%	4/4
Karlet Manning	75%	3/4
David Hampton	100%	4/4
Azra Ali	100%	4/4

Pamella Mkama	100%	4/4
Abul Kalam Musthafa	100%	3/3
Claire Brown	75%	3/4
Total	94%	