

Group Governance Communications

Report from:	Parent Board
Date of meeting:	17th June 2025
Report author:	Hazel Makinson
Summary of key items discussed at the meetings:	Decisions made and actions agreed:
1. Members discussed the outcome of the Regulatory Inspection, next steps and delivery of the Regulatory Improvement Plan. 2. Members discussed the Governance Improvement Plan and the proposal to introduce Board Member Pay. 3. Board received the annual HR Report, discussed the initial results of the Staff Survey, and the planned changes in the HR function. 4. Members discussed operational performance and in light of the Regulatory Judgement requested more oversight of Complaints and ASB. 5. Members discussed delivery of the Development Programme and requested that it move up the agenda at future meetings. 6. Members received the Finance Report and the possibility that the additional 10% contingency in the Business Plan wouldn't be required due to the progress being made delivering the Stock Condition surveys as detailed in the Asset Management Report.	1. Members approved the appointment of Sacha Govender as a trainee Board Member for a 2-year term. 2. Members and agreed to introduce Board Member pay from October 2025. 3. Board agreed to continue to adhere to the NHF Code of Conduct for Members and Staff. 4. Members approved the change to a deferred land payment on Chorlton Funeral care (Gaumont site) with final terms to be delegated to the CEO. 5. Board Approved the proposed revisions to the Treasury and Investment Policy and Financial Regulations. 6. Members Noted the interim findings from Rapleys which indicate that future levels of stock investment needs are in line with expectations. 7. Members approved the Health and Safety Policy.

Specific actions and recommendations for this Meeting

- Audit and Risk Committee would receive updates on the Inspection changes to Risk Appetite as part of the Significant Risk report (Item 7).
- Information on Remuneration and Governance Improvement through the Committee Effectiveness Report (Item 6).
- A Deep Dive on risks related to the Development programme at the October meeting.