

Group Governance Communications

Report from:	Parent Board
Date of meeting:	16 June 2026
Report author:	Hazel Makinson
Summary of key items discussed at the meetings:	Decisions made and actions agreed:
1. Board reviewed progress on the proposed merger, including due diligence, customer consultation, and stakeholder feedback. Engagement approach and the wider political context were also discussed. 2. Board reviewed year-end performance, focusing on gas safety compliance recovery, improved complaints performance, and ongoing pressures including major voids and sickness. 3. Board discussed workforce planning, succession risks, staff engagement, and EDI, noting opportunities linked to the merger. 4. Board received the Neighbourhood Strategy and considered delivery, local engagement, and maintaining priorities through organisational change. 5. Board discussed the Finance Report and reviewed the financial outturn, treasury updates, and ongoing property services challenges, including systems and efficiency issues. 6. Board discussed the Development Report, scheme delivery, sales risk, and the need for a strategic view on future development priorities. 7. Board considered compliance, contractor performance, and improving no access processes and resident engagement in the Asset Management Report. 8. Board reviewed governance arrangements in the Governance Report. 9. Board received the Health and Safety Report and reviewed performance and discussed strengthening reporting and preventative approaches. 10. Board discussed high demand and the role of rightsizing in the Lettings Report	1. Approved Rent & Service Charge Policy, delegated approval of Social Value Policy to Customer Voice Committee, delegated STAIRs approval to Audit & Risk Committee. 2. Approved Neighbourhood Strategy and 2026/27 Action Plan 3. Approved use of stock investment provisions in the 2026 Business Plan 4. Approved revisions to Treasury & Investment Policy and Financial Regulations 5. Approved Development delegations (Gaumont scheme and Recycled Capital Grant Fund) and noted scheme exceptions 6. Approved Damp & Mould Policy 7. Approved extensions of Board member terms (including Chair) linked to merger timeline. 8. Approved Health & Safety Policy 9. Approved Rent & Tenancy Policy and Tenancy Agreement
Specific actions and recommendations for this Meeting	
- Audit and Risk Committee would consider the Gas Servicing issue (item 7), assurance on data (item 8), scheme development risks (item 8) and contract management lessons (item 14) learned at their next meeting.	