

**VOICE PANEL – 16 MAY 2009**  
**‘TREAT YOUR STREETS’**

**Burnage Workshop Session**

**1. How Good are our Services?**

- **Open areas**
  - Ashdale Community Garden – not cut enough times each year
  - Not enough Dog Litter Bins
  - Not enough Litter Bins
  - Graffiti on boxes (services property) and covers missing
  - More seating areas required so residents can get together to meet and talk in the open.
- **Alleyways**
  - Lack of paving surfaces – muddy on alleyway by Railway Line e.g. Westcroft Road end. Also overgrown and poorly lit
- **Hedge Cutting**
  - Clarity of ownership of the hedges on ginnels
  - Split between tenants/railway/council
  - Clarity on WHO DOES WHAT
- **Dumping of materials – flytipping**
  - There are some problems with this, including building waste
- **Residents’ Gardens**
  - Adjacent owners (private) can create problems particularly relating to ownership.
- **How to solve the issues that lead to bad behaviour**
  - A Multi-partnership solution is required here with Southway ensuring that tenancy agreements are enforced, damage to gates, fencing etc. from trespass, footballs, youths causing damage for example
  - Need strong gates, suggest metal gates where timber gates are being damaged
  - Damage is by a minority – make sure parents are involved and tenancy enforced
  - Areas of high crime should have stronger boundary treatment
  - Possibility of using chain link fencing instead of post and panel which can deteriorate over time
  - Survey tenants in areas where CCTV would be useful or have a have a moveable camera that could roam areas

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- **Change of use of Westcroft Road**
- How this can be of benefit to the community

**Summary**

- Open areas – more work
- Concessionary Gardens – poor service now
- Cutting the top of the hedge – at present it is left.

**2. What Services Should We Do More or Less of?**

**More Of:**

- Litter picking
- Alley cleaning
- Graffiti
- Concessionary Gardening
- Enforcement of garden tidying
  
- Consultation / Communication with tenant on garden issues
- Finding out reasons for poor quality of garden
- Community Initiative and community empowerment
- Help Each Other!

**Crime Prevention Issues**

- More signs
- More liaison with Police to get effective response
- Work with schools and children

**Less of:**

- Should Concessionary Gardening be monitored to identify if the need is still there, e.g. in time, full health may have returned

**Feedback from:**

- Provide full concessionary gardening – could tenant contribute to cost?
- Could parents be brought into the process to reduce their children’s behaviour
- Tenants are aware of local Litter picks

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**Communication:**

- Tell tenants who is responsible for what – MCC or Southway for example.
- When tenants complain they are told nothing can be done, for example, can't stop kids playing football in the street damaging property.
- More feedback when anything changes

**3. Spick and Span**

Dog fouling enforcement on paths but also dog fouling in tenants' gardens causing nuisance/smells

- Adult playing area for over 60's and older teenagers
- Floodlighting for play areas in parks
  
- Use of landlocked areas
- Parks or vegetable plots or community gardens. Include play areas where there is a need
  
- Provision of visible staff/Environmental Officers, but may require additional funding with time to approach people. Want to send out letters to people when they are in the area
- Awareness that Environmental Staff will attend a Street Walkabout if requested
- Helping everyone to share, to be aware of others doing the same
- Inclusion of schools in the process, working together
  
- Spick and Span must be seen to be working
- Could this assist with Youth Clubs funding?
- Assistance with Community – Westcroft Road
  
- Not just leaflets – need meetings to move it forward together
  
- Enforcement of environmental issues

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**4. What Environmental Improvements are needed in your area?**

- Cul de Sacs - streets too narrow, parking a problem and so is access for emergency services. Need car parking facilities in the garden

- Work to Improve Landlocked or Open spaces, for example on :

Shawbrook/Alston  
Westcroft  
Bankcroft  
Barnfield  
Green End Road

- Play parks in appropriate places and tenants fully consulted
- Better quality boundary treatment in areas of high crime
- More money spent on facilities in parks
- Look at people's boundary fencing
- Green areas – could these be used differently
- Allotments?
- Seating
  
- Look at Adult play areas and older teenagers play facilities – based on area surveys
- More litter bins – better spaced out
  
- On street seating – resting places
- Signage, for example 'no ball games'
- Enforcement on Parking issues – pavements cannot be used by pedestrians or cyclists (where there is a cycle lane) forcing them on to the roadway
- Wheelie bins left too long on the streets
- CCTV and better security
- Stronger boundary treatment for areas of nuisance and crime

**5. Measure:**

- Tenants empowerment
- Number of people using facilities  
Fewer complaints received  
Is the community working together?

**Community and tenant empowerment was a big feature in this group.**

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<b>BURNAGE FEEDBACK – 16.05.09 – Question 3</b>
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<b>Q: 3</b>	<b>What should Spick and Span be about?</b>	
○	This is a scheme with potential for the future	
○	It has the funding of £200,000	
○	It can add another layer to the environmental work in place of planned	
○	What could benefit?	
○	Adult Play Area provision	
○	Allotments or small seating area/park in landscaped areas	
○	Targeting of problem areas which would not otherwise get this benefit	
○	Metal gates where timber gates get damaged	
○	CCTV in areas required to deter crime	
○	Provision of visible staff in the areas	
○	Inclusion of schools in the environment	