**Guidance for Tenants - Parking**

Parking is an issue for a number of residents both nationally and in South Manchester. Southway Housing has made a large investment in providing parking areas for residents and redesigning small cul de sacs to provide parking for residents. Despite this some residents still encounter parking problems.

As a landlord there is limited action that Southway Housing can take to resolve the majority of car parking issues, though its partners do have the ability to prosecute or fine drivers for parking offences. Often parking issues are best resolved through residents speaking to each other or through independent mediators.

**Tenants Responsibilities**

A Southway Housing Trust tenant has certain clauses in their tenancy agreement concerning parking but the majority of these relate to parking on areas owned by Southway Housing. These clauses state:

* If a vehicle is parked on a drive or garden it must be parked on a hardstanding (a driveway or paved area designated for parking).
* Permission must be sought to park a caravan, motor home, boat, trailer or any other large or unusual vehicle on Southway land.
* A tenant is not allowed to drive or park over or on kerbs which have not been lowered.
* A tenant is not allowed to drive over, or park on any grassed areas.
* A tenant is not allowed to carry out any car repairs that may cause a nuisance, damage or inconvenience.

If you want to report any of the above please contact Southway Hub on 0161 448 4200.

**What can be done about Vehicles parked illegally, dangerously or causing an obstruction?**

Southway Housing takes full responsibility for any vehicles parked illegally, dangerously or causing an obstruction on its own land, such as the 46 car park arears it owns. If you are affected by this you should make some enquires with the community so you can find the owner of the vehicle, approach them and discuss the issue.

If further incidents occur then contact the Southway Hub on 0161 448 4200.

Vehicles parked illegally, dangerously or causing an obstruction on a public highway or public land should be reported to the Police or Manchester City Council. Depending on the situation they have the power to either prosecute or fine the driver.

The Police and Manchester City Council deal with different parking offences. The guide below details who you should report what to:

**Parking on single and double yellow lines, kerb loading markings, residents parking, disabled bays, loading bays, bus stops and cycle lanes**

This is referred to as parking in restricted areas. Manchester City Council is responsible for enforcing parking in restricted areas and it can be reported on-line at <http://www.manchester.gov.uk/info/471/parking_in_public_areas/328/restrictions/3>.

**Parking on Dropped Footways**

Dropped Footways are where the kerb of a footway, cycle track or verge has been lowered to allow easy access. No vehicle is allowed to park alongside a dropped footway. Manchester City Council is responsible for enforcing parking in restricted areas and it can be reported on-line at <http://www.manchester.gov.uk/info/471/parking_in_public_areas/328/restrictions/11>

**Vehicles double parked on the street and causing an obstruction**

The double parking of vehicles which narrows the road enough to obstruct the highway should be reported to Greater Manchester Police on 101.

**Parking obstructing Footpaths**

Parking on the footway/verge and causing an obstruction (where pedestrians or vulnerable road users are forced into the road)

This should be reported to Greater Manchester Police on 101.

**Speeding or dangerous driving**

This should be reported to the police on 101 or if you feel it is a serious situation 999.

**Parking obstructing a vehicle from leaving a driveway**

If a vehicle is parked on a drive and another vehicle is parked that prevents the car parked on the drive from accessing the highway this is classed as an obstruction. It should be reported to the police on 101.

If a tenant, their family member or their visitor is prosecuted or fined for parking illegally, dangerously or causing an obstruction then Southway Housing will review the case to see if a breach of tenancy has occurred and if tenancy enforcement action is appropriate.

**What type of parking can’t be dealt with by Southway, the Police or Manchester City Council?**

* Cars parked inconsiderately.
* People parking on the road outside my house where I like to park my car.
* A parked vehicle covering a driveway and preventing another vehicle from entering the driveway to park.
* None residents parking in parking areas associated with schemes, unless the scheme has a gated entrance.

If you are affected by the above you should make contact with the drivers or the residents that they are associated with and discuss the problem with them. If the problem persists then it may be appropriate for some form of Mediation. This is something that can be arranged by Southway Housing via an independent company. If you would like to discuss arranging mediation to resolve a parking problem please contact Southway Hub on 0161 448 4200.

|  |
| --- |
|  |
|  |